



Jamtland has an international reputation for producing high-performance contact centres



- One of the most profitable areas for contact centers in Europe.
- Already established Contact Centers in the Region have turned out to be the among the most profitable ones in Europe. *Source:*
- More than 30 Call Centers have already discovered these advantages, such as; *GoExcellent, H1, Ageris Contact center, Fujitsu-Siemens, Itella, SAS, DigiDoc, Sykes, Svenska Dagbladet, Eniro, Swedbank, SOS, H1, Gul, Neras, Crew Com, Samsung even moved their location from Scotland to Sykes in Härjedalen.*



Why companies succeed in Jämtland



- Low labor costs. Relatively low, 30% less compared to Europe,
- Lower social costs in Jämtland, 10 % less than the rest of Sweden. Company tax 28%.
- Low turnover regarding staff. 12% per year compared to big cities, approximately 20%.

Grants for investments (ICT, computers, furniture). Incentives for education.

- Mid Sweden University, 8 000 students (flexible work force).
- 1 hour from Stockholm. 10 daily flights per day between Stockholm-Östersund.
- Language skills are excellent – More than five companies offers multilingual services.
- More than 3,000 people work in the contact center industry in Jämtland County



About Mids cand (www.mids cand.com)

Mids cand is the regional promotion agency within the Mid Sweden Chamber of commerce and a regional partner of the Invest in Sweden Agency, ISA, (www.investsweden.se).

The Mids cand team is based on people from the private sector with a broad network. We are familiar with Investors' needs and we are able to help them find the right solutions" Mids cand has expert knowhow in the field of Contact Centers based on former positions in executive management from the largest contact centers in the region. And Sweden.

Services (free of charge)

- Advice in a new setup, cost estimations for establishing
- Financial solutions, grants, business plan
- Contacts with businesspeople and local authorities
- Potential business partners
- Locations (sites, plants) Individual visiting programs

Contacts

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